

## **Trenannick Farm Cottages**

### **Booking Terms & Conditions**

1) Reservations by telephone will be held as a provisional booking for 7 days or until the booking form and 1/3rd deposit is received, whichever is the lesser period

2) Where a booking is made less than four weeks before arrival, the full rent is payable at the time of booking

3) Once a booking form is received and accepted by ourselves, the guest(s) are liable for the payment of the rent four weeks before the start of the tenancy

4) Guests should notify us immediately in writing if they have to cancel their holiday. We shall endeavour to re-let the property. If we succeed all rents paid will be refunded (less £50 expenses for re-letting) by BACS transfer. In the unlikely event that we are unable to re-let your cottage, then the balance of rent must be paid

5) BACS payments to be made in favour of Trenannick Farm Cottages sort code 40-20-27 Account number 01710265 and cheques to be made payable to Trenannick Farm Cottages

6) Your obligations as a Guest:

- Pay for any loss or damage to property (reasonable wear and tear excluded)
- To take good care of the property and leave it in a clean and tidy condition at the end of your holiday
- To permit reasonable access to the property for essential maintenance
- Not to exceed the number of persons originally stated on the booking form unless agreed prior to occupation
- Guests are asked to respect the privacy of other occupants of adjoining cottages and not to cause nuisance

7) Lettings commence at 4:00 p.m. on the day of arrival and guests should vacate by 10:00 a.m. on the day of departure unless otherwise agreed with ourselves

8) If for any reason beyond our control (e.g. fire and flood) and the property is not available on the dates booked, then all advanced payments will be refunded

9) Small dogs are permitted in The Round House, Beech Cottage and Little Leighs Cottage with our prior consent. Dogs must be kept off furniture and should be supervised at all times at the Farm. Under no circumstances are they to be left unattended inside the properties

10) Clean linen including sheets, quilt covers, pillow cases and tea towels are provided on a weekly basis free of charge

11) The contract is deemed to be with Trenannick Farm Cottages, Warbstow, Launceston and is governed by English law

12) The signatory of the booking form certifies that he or she is authorised to agree the conditions of booking on behalf of all persons included on the booking form