

# Booking Terms & Conditions

1. Reservations by telephone will be held as a provisional booking for 7 days or until the booking form and 1/3rd deposit is received, whichever is the lesser period.
2. If a booking is made less than four weeks before arrival, the full rent is due at the time of booking.
3. Once the booking form is received and accepted by ourselves, the tenants are liable for the payment of the rent four weeks before the start of the tenancy.
4. Tenants should notify us immediately in writing if they have to cancel their holiday. We shall endeavour to re-let the property. If we succeed all rents paid will be refundable (less £50 expenses for re-letting). If we are unable to re-let the property, the balance of rent is due from the tenant. We would strongly recommend a holiday cancellation insurance (contact us for details).
5. Cheques to be made payable to Trenannick Cottages Ltd.
6. Tenants are obligated to: A: Pay for any loss or damage to property however caused (reasonable wear and tear excluded) unless the cost of making good such loss or damage can be fully recovered under our householders insurance. B: To take good care of the property and leave it in a clean and tidy condition at the end of the tenancy. C: To permit us reasonable access to the property for maintenance etc. D: Not to exceed the number of persons originally stated on the booking form unless agreed prior to occupation. E: The tenants will not cause any annoyance or become a nuisance to occupants of adjoining premises.
7. Lettings commence at 4:00 p.m. on the first day of tenancy and will end at 10:00 a.m. on the day of departure, unless otherwise agreed with ourselves.
8. If for any reason beyond our control (e.g. fire damage) the property is not available on the date booked, all rents and charges paid in advance by the tenants will be refunded in full, but the tenants will have no further claim on ourselves.
9. Pets are permitted in certain cottages with our prior consent. They must be kept off of the furniture and should be supervised at all times outside the cottages. Under no circumstances are they to be left unattended inside the properties.
10. Clean linen - sheets, quilt covers, pillow cases and tea towels are provided on a weekly basis free of charge.
11. The contract is deemed to be at Trenannick Cottages, Warbstow, Launceston, and is governed by English law.
12. The signatory of the booking form certifies that he or she is authorised to agree the conditions of booking on behalf of all persons included on the booking form.
13. In any case of discrepancy between these booking conditions and other contents of our brochure, these conditions shall prevail.